

**1411 Eagle Point Drive
Southpoint, Pennsylvania 15317**

January 17, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

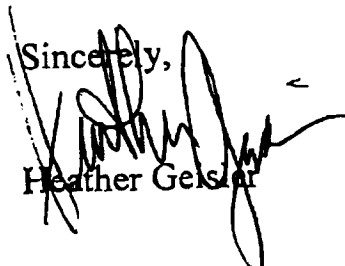
Dear Mr. Ashcroft:

I am writing you this brief letter to urge you to expedite the settlement of the Microsoft case. This case's merits were, I believe, questionable at the outset but no one can question the generosity of the concessions Microsoft has agreed to in order to settle this case.

In return for maintaining its corporate integrity, Microsoft has agreed to revamp its entire marketing philosophy. It will no longer demand Windows software exclusivity in its Windows platforms. In fact it reconfigure Windows to promote other manufacturers' software. It will share technology with its competitors. It will license Windows systems products to major computer manufacturers at uniform rates and terms. It has, in fact, committed itself to embracing competition from the rest of the industry. I believe this more than adequate to meets its critic's demands.

Microsoft is not just a giant in its field; it has been the main engine in the creation of a new international industry. To maim it or hinder its productivity would be folly.

Sincerely,


Heather Gelslar